

Dear Participants,

Thank you for your participation in our user testing session aimed at refining the usability of electric vehicle (EV) charging vehicle interfaces for non-Tesla vehicles. Your insights are invaluable to our research, and we deeply appreciate your time and candid feedback.

Study Objectives:

The primary objective of this user testing was to evaluate and enhance the usability of non-Tesla EV charging vehicle interfaces. Specifically, we aimed to:

1. The primary objective of this user testing was to evaluate and enhance the usability of non-Tesla EV charging vehicle interfaces. Specifically, we aimed to:
2. Assess participants' overall experience when using EV charging interfaces to locate and access charging stations.
3. Evaluate the navigation and search functionality of EV charging interfaces in the context of finding available charging stations.
4. Understand participants' ability to identify functioning charging stations and the importance of real-time information in their charging decisions.
5. Identify any technical issues or interface errors that impacted participants' ability to locate and access charging stations.

Data Usage and Confidentiality::

We want to assure you that all data collected during the testing sessions will be treated with the utmost confidentiality. Your participation and responses will be anonymized, and no personally identifiable information will be shared or published.

The data obtained will be used solely for research purposes to improve the usability and user experience of non-Tesla EV charging interfaces. It will be securely stored and only accessible to the research team.

Study Outcomes:

Through your valuable feedback, we have gained insights into your experiences using EV charging interfaces. Your thoughts and opinions on navigation, search functionality, station availability, and technical issues were instrumental in achieving our study objectives.

Improving Website Usability:

The outcomes of this study will be carefully analyzed to identify pain points and areas for improvement in non-Tesla EV charging interfaces. By addressing the issues highlighted during testing, we aim to create a more intuitive and user-friendly experience for all EV owners.

Appreciation:

We genuinely appreciate your honest feedback and commitment to helping us enhance the usability of non-Tesla EV charging interfaces. Your input will guide our design decisions and drive improvements that benefit all users.

Next Steps:

Moving forward, our research team will analyze the data and develop actionable recommendations based on your feedback. We will prioritize your preferences and needs to ensure that our improvements align with your expectations.

Contact Information:

If you have any additional comments, suggestions, or questions, please feel free to reach out to our research team at [czuniga@mica.ed | 424-218-9203].

Once again, we extend our gratitude for your participation and valuable insights. Your contribution will significantly enhance the usability of non-Tesla EV charging interfaces for all users.

Best regards,

Carlos Zuniga
MICA - Human-Centered Design

Dear Participants,

We are thrilled to invite you to participate in our user testing session aimed at enhancing the usability of electric vehicle (EV) charging vehicle interfaces. Before you proceed with the testing, we kindly request you to read and agree to the following terms and conditions:

1. Purpose of the Study:

The primary objective of this user testing is to evaluate and improve the usability of EV charging vehicle interfaces for non-Tesla vehicles. Your feedback will be instrumental in identifying areas for enhancement and creating a more intuitive and user-friendly experience.

2. Voluntary Participation:

Your participation in this study is entirely voluntary, and you have the right to withdraw at any time without providing any reasons. Your decision to participate or withdraw will not affect your relationship with any affiliated entities.

3. Data Confidentiality:

All data collected during the user testing will be treated with strict confidentiality. Your participation will be anonymous, and no personally identifiable information will be associated with your responses.

4. Data Usage:

The data obtained from the user testing will be used solely for research purposes to improve the usability of EV charging vehicle interfaces. It will be analyzed and reported in aggregate form, without identifying individual participants.

5. Recording Consent:

The user testing sessions may be audio and/or video recorded for research purposes only. By agreeing to participate, you grant us permission to record and use these recordings during the analysis process.

6. Non-Disclosure Agreement:

As a participant, you agree not to disclose or share any confidential information you may learn during the user testing. This includes any proprietary information about the EV charging interfaces or affiliated entities.

7. Use of Findings:

The outcomes of the study will be used to identify areas for improvement in EV charging vehicle interfaces. Your feedback will be essential in shaping future design decisions and interface enhancements.

8. Communication and Feedback:

During the user testing, you are encouraged to provide honest feedback and opinions about your experience. We welcome any suggestions or comments that will help us better understand your needs as a user.

9. Right to Privacy:

Your privacy rights will be respected throughout the user testing process. We will not collect any personal information beyond what is necessary for research purposes.

10. Agreement Confirmation:

By participating in the user testing, you confirm that you have read and understood the terms and conditions outlined in this participant agreement. Your voluntary participation signifies your consent to take part in the study.

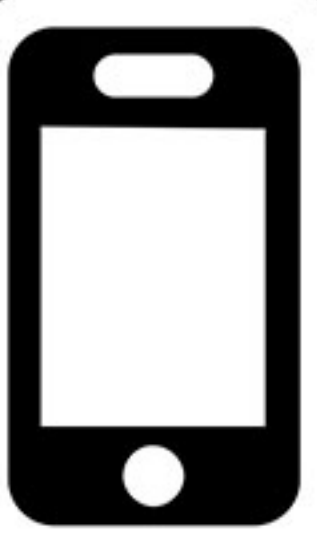
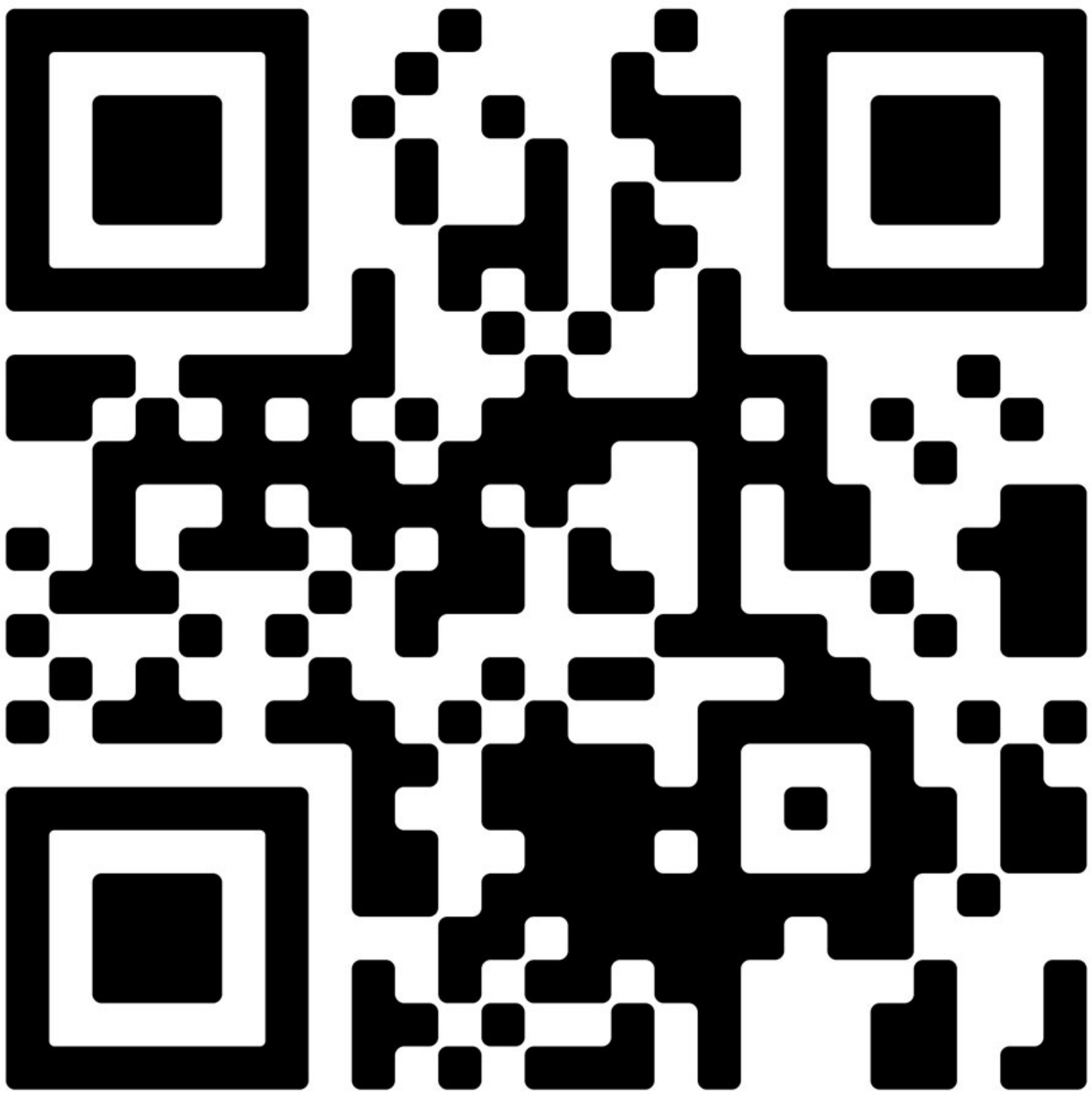
If you agree to these terms and wish to participate, please sign below:

Participant's Name: _____

Participant's Signature: _____

Date: _____

Thank you for your cooperation and valuable contribution to our research. Your participation will play a significant role in improving the usability of EV charging vehicle interfaces for all users. If you have any questions or concerns, please contact our research team at [czuniga@mica.ed | 424-218-9203].



SCAN ME